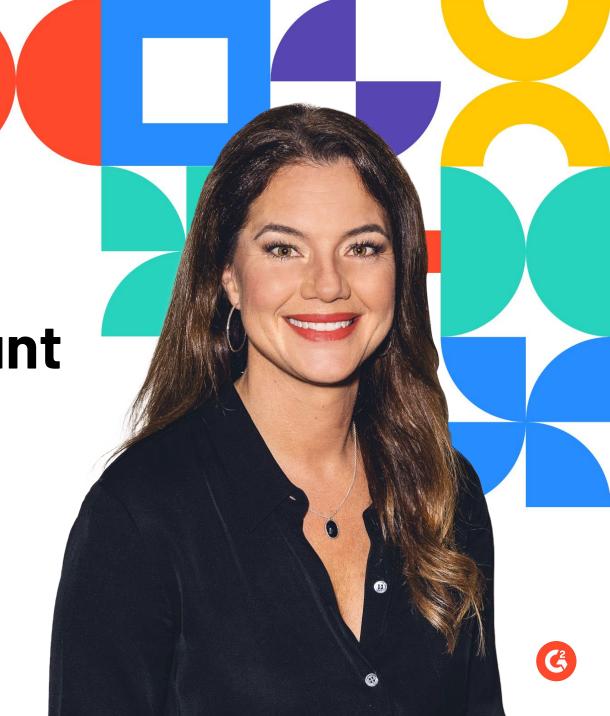
Aligning Go-To Market Strategies With Account Based Execution

Sydney Sloan, CMO, G2 @sydsloan





# "It's better to be aligned than to be right."

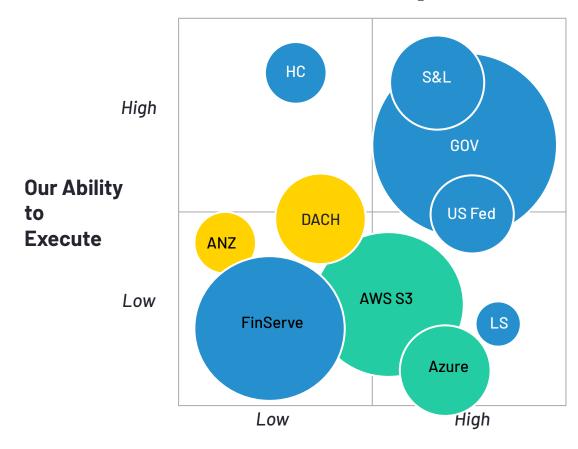


# Establish your strategy Yes, you have to pick!

# The Alignment Process

- Set Growth Goals
- Document Current Successes
- Research Future Opportunities
- Share Findings & Recommendations
- Discussion: Scoring Exercise
- Workshop: How do we GTM?
- Set Plan & Accountability
- Quarterly Measurement
- Reset on Annual Planning Cycle

# **Document Current Success & Future Options**



### **Market Attractiveness to Competitors**

\*Bubble equates to potential market size



# **Evaluate and Score the Options**

Weighting	20%	20%	10%
Accountable/Owner	Marketing	Marketing Sales / Marketing	
	Market Size / TAM / SAM  5 = Big market  1 = Small market	5 = Big market S = low effort	
÷	Market Size Opportunity	Minimizes G2M Investments	Product-Market Fit =
New Product 1	1	5	5
New Market 2	3	1	2
Existing Market 3	3	4	3
Existing Market 4	2	1	2
Customer Upsell 5	5	1	3
Geo 1	2	4	5
Geo 2	5	4	5

**Market** sizing

**Sales** training / change mgt

**Product** investment required

**Identifiable** target customer

**Compelling** reason to buy

**Product**-Market fit

Pace of tech adoption

**Competition** / barrier to entry







SMB	State & Local	Israel	Canada
ENT	AWS S3	EMEA*	Azure
Healthcare	Life Science	ANZ	?
US Fed	DACH	?	

. . . . . . . . . . . . . . . . . .

#### Market Opp

# SAM Revenue By Segment SaaS Tech (Avg ACV Last 6 Qtrs)

Employee Range	<50 Emp (Emerging / EMG)	51-250 (Lower Commercial / L-COMM)	251-500 (Upper Commercial / U-COMM	501-1500 (Lower Enterprise / L-ENT)	1501-2500 (Enterprise / ENT)	2501+ (Upper Enterprise / U-ENT)	TOTALS
Region							
TOTAL	\$176,749,020	\$99,956,857	\$94,746,360	\$81,969,878	\$33,697,350	\$24,586,218	\$511,717,275
North America	\$97,755,735	\$62,016,108	\$28,936,866	\$61,582,931	\$24,732,000	\$12,827,592	\$287,857,710
US	\$91,430,430	\$57,442,330	\$23,264,154	\$40,858,312	\$15,519,330	\$11,699,239	\$240,219,172
Canada	\$6,325,305	\$4,573,778	\$5,672,712	\$20,724,619	\$9,212,670	\$1,128,353	\$47,638,538
EMEA	\$75,712,665	\$35,923,965	\$52,593,282	\$18,698,587	\$8,347,050	\$10,689,660	\$201,969,705
EU Countries	\$34,199,340	\$16,872,559	\$5,793,408	\$4,094,273	\$1,854,900	\$3,266,285	\$66,082,076
UK	\$21,121,800	\$8,733,395	\$14,242,128	\$9,876,906	\$2,287,710	\$2,375,480	\$58,638,687
Northern Europe (Nordics + Benelux)	\$9,392,460	\$4,447,729	\$11,013,510	\$3,503,347	\$1,731,240	\$2,375,480	\$32,464,529
DACH	\$5,842,200	\$2,773,078	\$10,047,942	\$3,756,601	\$1,483,920	\$2,078,545	\$25,982,921
Southern Europe	\$5,156,865	\$3,097,204	\$11,496,294	\$801,971	\$247,320	\$475,096	\$21,275,334
Africa	\$2,078,475	\$648,252	\$3,590,706	\$3,545,556	\$494,640	\$534,483	\$10,892,368
Middle East	\$3,482,850	\$1,638,637	\$301,740	\$2,701,376	\$494,640	\$475,096	\$9,094,520
Israel	\$3,089,625	\$1,512,588	\$1,538,874	\$3,461,138	\$1,545,750	\$475,096	\$11,623,321
ANZ (Australia/New Zealand)	\$2,415,525	\$1,116,434	\$4,133,838	\$1,139,643	\$247,320	\$712,644	\$9,765,646
LATAM	\$640,395	\$720,280	\$7,573,674	\$548,717	\$309,150	\$237,548	\$10,030,077
Mexico	\$224,700	\$180,070	\$633,654	\$0	\$61,830	\$118,774	\$1,219,062



Market Opp

# SAM Revenue By Vertical (Avg TCV Last 6 Qtrs)

	<50 Emp (Emerging	51-250 (Lower	251-500 (Upper Commercial /	501-1500 (Lower	1501-2500	2501+ (Upper				
Employee Range	/ EMG)	Commercial / L-COMM)	U-COMM	Enterprise / L-ENT)	(Enterprise / ENT)	Enterprise / U-ENT)	TOTALS			
Vertical (ZoomInfo - North America (US & CAN)										
Professional, Scientific,										
and Technical Services	\$96,677,175	\$53,804,916	\$21,604,584	\$19,669,394	\$6,244,830	\$9,026,824	\$379,123,003			
Software	\$73,679,130	\$48,834,984	\$20,457,972	\$20,513,574	\$18,796,320	\$17,816,100	\$343,367,028			
Security SaaS	\$36,019,410	\$8,031,122	\$3,530,358	\$3,756,601	\$2,349,540	\$1,900,384	\$103,179,896			
Financial Software	\$18,065,880	\$9,201,577	\$3,801,924	\$5,698,215	\$1,731,240	\$3,206,898	\$72,778,583			
Health Care Software	\$14,335,860	\$8,787,416	\$4,314,882	\$5,233,916	\$1,916,730	\$3,147,511	\$65,176,298			
Health Care	\$3,685,080	\$1,692,658	\$694,002	\$970,807	\$741,960	\$1,009,579	\$14,866,154			
Pharma	\$1,696,485	\$684,266	\$482,784	\$379,881	\$123,660	\$118,774	\$6,349,536			
Higher Ed (College &										
Unversities >500emp)	\$0	\$0	\$0	\$94,083,861	\$20,094,750	\$23,873,574	\$138,498,988			
Government	\$9,679,098,555	\$1,687,796,110	\$273,255,744	\$200,746,004	\$72,897,570	\$90,268,240	\$23,645,074,145			

# 

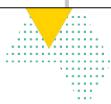
## **3 Year Growth Potential**

Current & Potential Market Sizing										
Summary - Growth Levers	SAM	Potental Target Accounts	All Time ACV	Current ARR	Current Customers	Closed Won ARR last 6 Qtrs	Won # of Accounts last 6 Qtrs	Current Pipeline	EST Number of Frameworks	Est Number of Frameworks (-1)
Upper Commercial (251-500)	\$87,789,061	5,551								
Lower Enterprise (501-1500)	\$131,997,446	1,942								
Health Tech (North America)	\$59,772,798	2,115								
Fintech	\$59,858,984	2,462								
KCM	\$260,050,448	7,810								
EMEA Upper COM/Lower Ent	\$89,136,427	2,186								
PST	\$317,072,291	13,028								
EMEA Select (UKI, NEBENELUX, ISRAEL)	\$154,136,318	6,319								
Software/SaaS Tech (Emerging, Lower Commercial, Upper, ENT) - North America	\$221,926,836	10,434								
Emerging (0-50)	\$262,995,016	15,732								
Lower Commercial (51-250)	\$116,381,970	5,551								
Israel Select (0-1500)	\$7,066,033	410								
Higher Ed (500+)	\$150,847,250	2,956								

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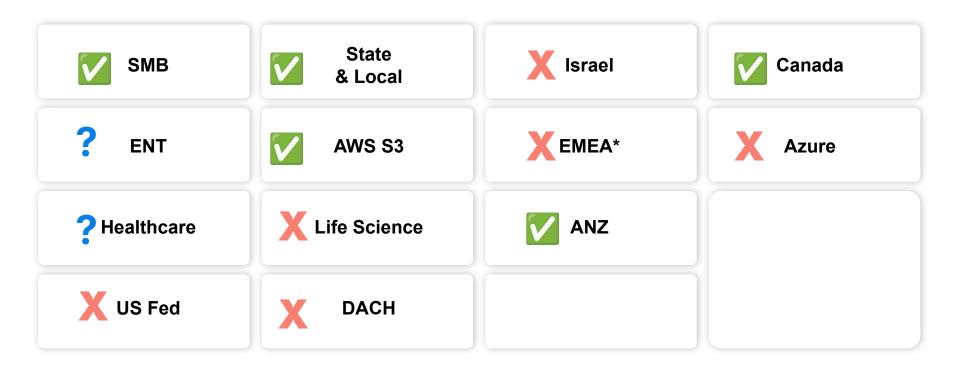
# **Discussion #2: Discuss and Score the Options**

				Prioritization Matrix	C			
Weighting	20%	20%	10%	10%	5%	25%	10%	
Accountable/Owner	Marketing	Sales / Marketing	G2M	G2M	CF0	Product	Marketing	
	Market Size / TAM / SAM  5 = Big market  1 = Small market	Level of effort required to invest in GTM functions outside product 5 = low effort 1 = high effort	Is there a compelling reason to buy. Is this segment tech innovation buyer? 5 = High Fit 1 = Low Fit	Compliments other growth Strategies and direction we want to take the company/market 5 = high alignment 1 = low alignment	What is the potential cost if we deprioritize for the year? 5 - High cost to deprioritize 1- low cost to deprioritize	Level of effort needed to make the product market ready and differentiated 5 = Low Investment 1 = High investment (new teams & skills)	Competitors have presence in segment. Will we have first mover advantage? 5 = Low Presence 1 = Strong Presence	100%
=	Market Size = Opportunity	Minimizes G2M Investments	Product-Market Fit =	Alignment to $=$ long-term strategy	Opportunity Cost =	$\begin{array}{c} \textbf{Product investment} \\ \textbf{required} \end{array} =$	Competition =	Weighted Score =
New Product 1	1	5	5	4	4	5	4	4.0
New Market 2	3	1	2	4	2	2	5	2.7
Existing Market 3	3	4	3	4	4	3	3	3.4
Existing Market 4	2	1	2	4	1	4	5	2.7
Customer Upsell 5	5	1	3	4	2	4	4	3.3
Geo 1	2	4	5	5	3	5	3	3.9
Geo 2	5	4	5	5	4	5	1	4.1
Geo 3	5	1	4	5	3	1	5	3.4



## **Target Segments**

- Focus Market
- ? Further Research Needed
- X Deprioritized





### **Enterprise Considerations**

- Strong reference accounts
- New Product Development

#### **Market Size**

\$132M SAM

1.248 Accounts

#### **Current State**

\$8,295,006 ARR 86 Customers 3.87% Market Penetration\* FY26 Goal

\$15,575,000 ARR 150 Customers 9.75 % Market Penetration

#### **Customers**







### Worksheet

#### **GTM Needs**

Notes

#### **Product Needs**

Notes

### **Partner Opportunities**

Notes

#### **Customer Needs**

Notes

Goal

# **Company Strategic Plan**

Our Vision	Every seller is loved by the buyers they serve #saleslove									
Our Mission	Equip companies to maximize revenue by creating a fantastic buying experience									
Our Values	Customers First - Glass Half Full - Bias Toward Action - Team Over Self - Focus On Results									
	1-YEAR 3-YEAR									
Goals	Revenue Goal + Customer NPS + Employee NPS #1 Market Leader + Revenue Goal									
	ENABI	LING		GROWTH						
Core Strategies	<b>LEVERAGE CULTURE</b> Invest in organization health	<b>DELIGHT USERS</b> Be the easiest product to use	COMMAND UPMARKET Attract and serve global enterprise customers	DELIVER FULL CYCLE  Develop solutions for  Account Executives &  Sales Leadership	<b>EXPAND IN EMEA</b> Establish footholds in key markets					
Metrics	% Employee Engagement	# NPS Score	Enterprise ARR	ARR by Team	Outside US ARR					

#### **Lessons Learned**

# Must be CEO sponsored & owned Gather input from stakeholders More than three is too many

# G2M Planning

One Plan - Marketing + Sales + Customer Success



# "Account based doesn't deliver better leads. It delivers better pipeline."

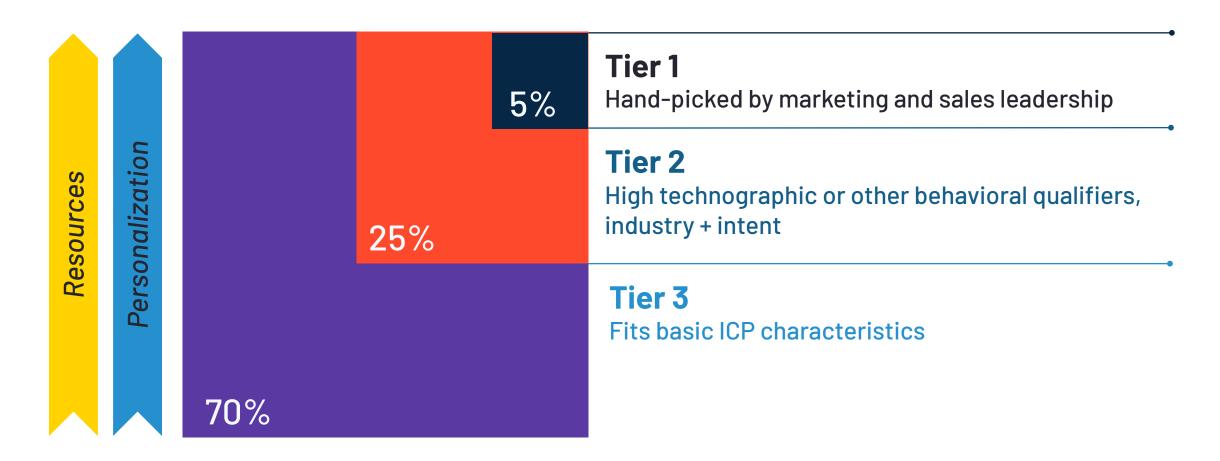
— Craig Rosenberg

High growth companies are

2.5x

more likely to run account-based.

# **Selecting & Tiering Accounts**



**C**<sup>2</sup>

# **Demystify Intent**

#### **First-party**

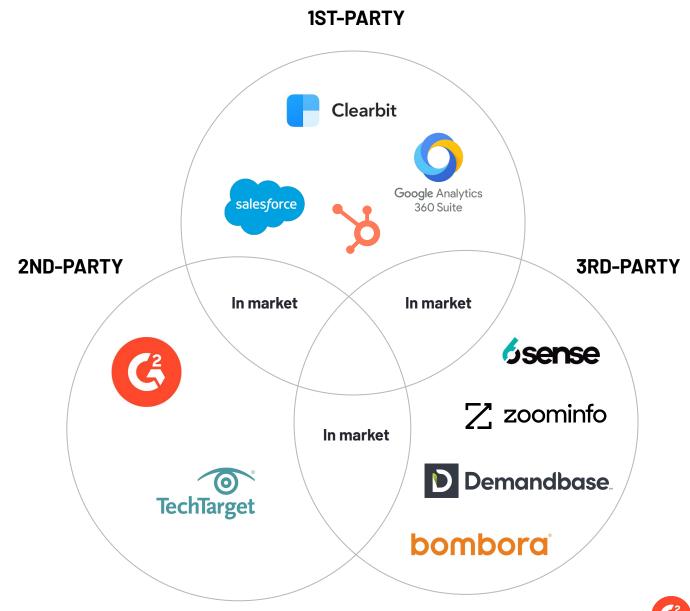
Data collected by you through your own digital properties, including website visits, email interactions, content downloads, and form fills.

#### **Second-party**

Data collected from another company's first-party data, which is then purchased for use by you.

#### **Third-party**

Data collected from activities, events, and intelligence across multiple sources, aside from your websites.





# **Target Accounts vs Engaged Accounts**

## Target Accounts

Helps rep focus on the highest quality accounts as well as understand marketing resources at their disposal. Use for equal account distribution.

"This is my book of business."

## Account Engagement Score

Helps rep understand recent account engagement on both sales and marketing activities

"When the score is high, it's time to work this account more broadly & deeply with my SDR."



#### **Lessons Learned**

# Include customers in target account list Don't let reps pick their accounts Manage the list

# Coordinating Sales, CS & Marketing

Align teams to the customer experience

**Engaged Accounts** 

Book Meetings Manage Opportunity

MARKETING

Target Account Ads Demand Capture Programs

Contact Level Ads

REVENUE

Persona Based Cadence Personalize Multi-Channel

Engage + Contacts

**Engaged Accounts** 

Book Meetings Manage Opportunity Win the Account

MARKETING

Target Account Ads Demand Capture Programs

Contact Level Ads

Community

1: Few Programs

Accountbased ads

REVENUE

Persona Based Cadence

Personalize Multi-Channel

Engage + Contacts

Gifting

1:Few Programs

**Customer Kickoff** 

**Engaged Accounts** 

Book Meetings Manage Opportunity Win the Account

Build Loyalty & Growth

MARKETING

Target Account Ads Demand Capture Programs

Contact Level Ads

Community Programs

1: Few Programs

Accountbased ads **Customer Programs** 

Customer Ads

REVENUE

Persona Based Cadence

Personalize Multi-Channel

Engage + Contacts

**Gifting** 

1:Few Programs

Customer Kickoff Success Planning CSM Cadences

### **Lessons Learned**

# Change the approach by buying stage Build out your buying committee Connect to Community, Peer Networks, Experts

# Q&A

Sydney Sloan, CMO @ G2



sydsloan

