Grid® Report for Sales Acceleration Tools in the Salesforce Ecosystem



Fall 2019

Grid® Scoring

Sales Acceleration Software

			Leaders
		High Pe	rformers
			High Pe

(Sales Acceleration Software continues on next page)

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Sales Acceleration Tools in the Salesforce Ecosystem

As Salesforce users look to purchase new sales acceleration software, they may want to consider the availability of integrations to ensure the new tool works seamlessly with their existing technology stack. Salesforce facilitates these integrations via the AppExchange, the online marketplace for Salesforce apps. G2's Fall 2019 Grid® Report for Sales Acceleration Tools in the Salesforce Ecosystem features only the sales acceleration tools which offer a Salesforce AppExchange app.

Sales Acceleration Definition

Sales acceleration software is a family of applications that help businesses identify opportunities, communicate with customers, close deals faster, track the effectiveness of the sales team, and train salespeople to be better at every aspect of their jobs.

Sales acceleration can refer to anything that makes the sales process easier, faster, or more consistent. This covers a broad range of technologies, but the common thread in the category is that all of these applications are intended for use by salespeople first, and their managers second. They are tools for getting deals through the pipeline faster, and with a higher win probability.

G2 categories which are classified under Sales Acceleration software include:

- ► Conversation Intelligence Software
- Email Tracking Software
- Outbound Call Tracking Software
- ► Sales Coaching Software
- Sales Enablement Software
- Sales Engagement Software
- ► Salesforce CRM Document Generation Software
- ► Sales Performance Management Software
- Sales Training and Onboarding Software

Product Profile Tabs

Product profiles and detailed charts are included for Leaders and High Performers on the Grid®. Click the links below to see additional information about these products:

- ▶ Leaders: Highspot, Seismic, Showpad Content, Guru, Playbooks, Yesware, Nimble, Nintex Drawloop DocGen for Salesforce, Groove, Hoopla, Showpad Coach, Brainshark, Ambition, DocSend, VanillaSoft, Conga Document Generation, Lessonly, Mediafly, LevelEleven, Dialpad Talk, ConnectLeader, Datahuq, RingDNA, ClearSlide, ConnectAndSell, Bloomfire, Clearbit and SmartCloud Connect
- ▶ High Performers: Spinify, PhoneBurner, SalesHood, LevelJump, Modus, Interseller, Dooly, SalesScreen, Consensus, Ebsta Inbox, Xvoyant, OneMob, Olono, Opensense and Komiko



Grid® Scores for Sales Acceleration Tools in the Salesforce Ecosystem

The table below shows the Satisfaction and Market Presence scores that determine vendor placement on the Grid[®]. Only sales acceleration products which offer an app on the Salesforce AppExchange are included in the report. To learn more about each of the products, please see the product profile section.

Leaders

	# of Reviews	Satisfaction	Market Presence	G2 Score
Highspot	302	96	99	98
Seismic	193	88	98	93
Showpad Content	220	86	98	92
Guru	255	91	79	85
Playbooks	238	80	85	83
Yesware	612	81	76	79
Nimble	243	86	63	75
Nintex Drawloop DocGen® for Salesforce	210	60	91	75
Groove	396	93	55	74
Hoopla	107	79	65	72
Showpad Coach	120	70	73	72
Brainshark	180	60	84	72
Ambition	161	75	68	71
DocSend	97	79	60	70
VanillaSoft	136	79	61	70
Conga Document Generation	231	76	64	70
Lessonly	45	79	58	69
Mediafly	37	67	72	69
LevelEleven	222	76	59	68

 $(\textit{Grid}^{\texttt{o}}\, \textit{Scores for Sales Acceleration Tools in the Sales force Ecosystem continues on next page})$

^{*} Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



Grid® Scores for Sales Acceleration Tools in the Salesforce Ecosystem (continued)

The table below shows the Satisfaction and Market Presence scores that determine vendor placement on the Grid[®]. Only sales acceleration products which offer an app on the Salesforce AppExchange are included in the report. To learn more about each of the products, please see the product profile section.

Leaders (continued)

	# of Reviews	Satisfaction	Market Presence	G2 Score
Dialpad Talk	133	59	73	66
ConnectLeader	105	75	53	64
Datahug	44	57	70	63
RingDNA	97	73	51	62
ClearSlide	429	54	70	62
ConnectAndSell	120	60	60	60
Bloomfire	120	60	57	58
Clearbit	139	57	59	58
SmartCloud Connect	135	58	56	57

High Performers

Spinify	80	83	40	61
PhoneBurner	51	66	44	55
SalesHood	75	61	49	55
LevelJump	119	69	38	53
Modus	81	61	45	53
Interseller	39	65	36	51
Dooly	73	68	30	49
SalesScreen	16	65	30	47
Consensus	25	53	42	47

(Grid® Scores for Sales Acceleration Tools in the Salesforce Ecosystem continues on next page)

^{*} Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



Grid® Scores for Sales Acceleration Tools in the Salesforce Ecosystem (continued)

The table below shows the Satisfaction and Market Presence scores that determine vendor placement on the Grid[®]. Only sales acceleration products which offer an app on the Salesforce AppExchange are included in the report. To learn more about each of the products, please see the product profile section.

High Performers (continued)

	# of Reviews	Satisfaction	Market Presence	G2 Score
Ebsta Inbox	73	52	41	47
Xvoyant	19	63	30	46
OneMob	13	58	24	41
Olono	25	52	29	40
Opensense	20	52	19	36
Komiko	57	51	16	33

Contenders

SpringCM	94	22	86	54
Ostream	65	48	57	53
Bridge	37	27	73	50
Conga Contract Management	149	41	56	49
Xactly Incent	32	27	71	49
People.ai	23	30	62	46
Call Box	75	27	53	40
Salesforce Engage	13	6	67	36
EverString	26	18	52	35
NewVoiceMedia Platform	11	1	60	30

(Grid® Scores for Sales Acceleration Tools in the Salesforce Ecosystem continues on next page)

^{*} Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



Grid® Scores for Sales Acceleration Tools in the Salesforce Ecosystem (continued)

The table below shows the Satisfaction and Market Presence scores that determine vendor placement on the Grid[®]. Only sales acceleration products which offer an app on the Salesforce AppExchange are included in the report. To learn more about each of the products, please see the product profile section.

Niche

	# of Reviews	Satisfaction	Market Presence	G2 Score
Mindmatrix	20	46	50	48
Tact	40	46	45	45
Altify	18	41	46	44
Riva CRM Integration	52	42	45	43
Veelo	11	33	49	41
Frontline Selling	22	32	46	39
DialSource	10	43	33	38
Gameffective	18	28	45	37
vPlaybook	18	29	44	36
Pitcher	17	36	33	34
ClientPoint	12	48	15	31
S-Docs	18	44	14	29
ContactMonkey	59	15	41	28
MassMailer	12	28	26	27
MarcomCentral	17	15	36	26
Vocus.io	10	33	13	23
CommercialTribe	17	4	40	22
Upland RO Innovation	10	1	41	21
WebMerge	18	28	8	18
Fileboard	13	21	16	18
SuMo Motivate	13	14	15	14

^{*} Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



Product Profile Index

Highspot	8	RingDNA	30
Seismic	9	ClearSlide	31
Showpad Content	10	ConnectAndSell	32
Guru	11	Bloomfire	33
Playbooks	12	Clearbit	34
Yesware	13	SmartCloud Connect	35
Nimble	14	Spinify	36
Nintex Drawloop DocGen® for Salesforce	15	PhoneBurner	37
Groove	16	SalesHood	38
Hoopla	17	LevelJump	39
Showpad Coach	18	Modus	40
Brainshark	19	Interseller	41
Ambition	20	Dooly	42
DocSend	21	SalesScreen	43
VanillaSoft	22	Consensus	44
Conga Document Generation	23	Ebsta Inbox	45
Lessonly	24	Xvoyant	46
Mediafly	25	OneMob	47
LevelEleven	26	Olono	48
Dialpad Talk	27	Opensense	49
ConnectLeader	28	Komiko	50
Datahug	29		



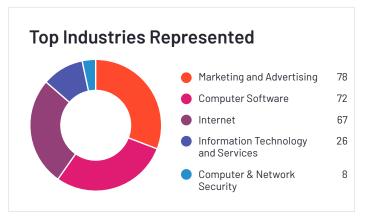


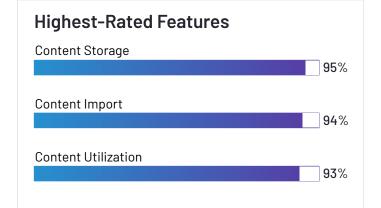
Highspot

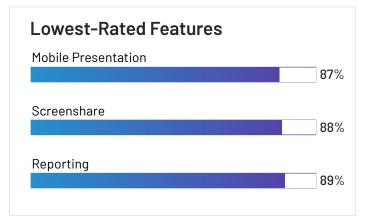


Highspot has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 93% of users believe it is headed in the right direction, and users said they would be likely to recommend Highspot at a rate of 94%. Highspot is included in the following categories under the Sales Acceleration family of categories: Sales Enablement.











OwnershipHighspot



HQ Location Seattle, WA



Year Founded 2012



Employees (Listed On Linkedin™)
322



Company Website www.highspot.com



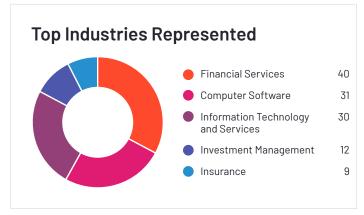


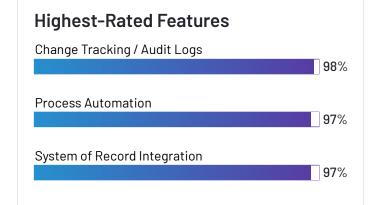
Seismic

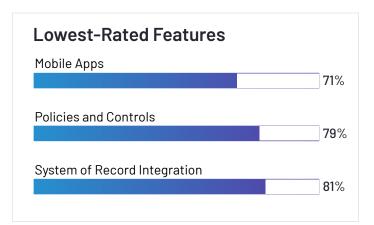


Seismic has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 94% of users believe it is headed in the right direction, and users said they would be likely to recommend Seismic at a rate of 91%. Seismic is included in the following categories under the Sales Acceleration family of categories: Sales Enablement.











Ownership Seismic



HQ Location San Diego, CA



Year Founded 2010



Employees (Listed On Linkedin™)
693



Company Website www.seismic.com



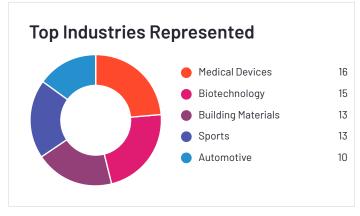


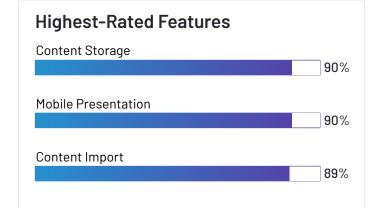
Showpad Content

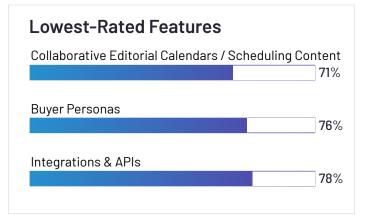


Showpad Content has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 93% of users believe it is headed in the right direction, and users said they would be likely to recommend Showpad Content at a rate of 90%. Showpad Content is included in the following categories under the Sales Acceleration family of categories: Sales Enablement.











OwnershipShowpad



HQ Location Ghent, Belgium



Year Founded 2011



Employees (Listed On Linkedin™) 474



Company Website www.showpad.com



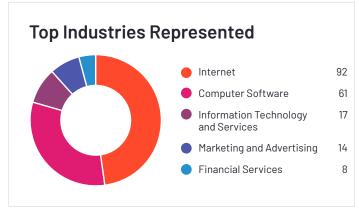


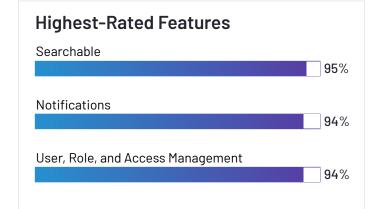
Guru

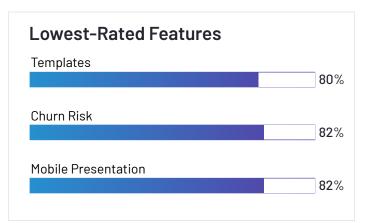


Guru has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 91% of users believe it is headed in the right direction, and users said they would be likely to recommend Guru at a rate of 91%. Guru is included in the following categories under the Sales Acceleration family of categories: Sales Enablement.











Ownership Guru



HQ Location Philadelphia, PA



Year Founded 2013



Employees (Listed On Linkedin™) 154



Company Website www.getguru.com



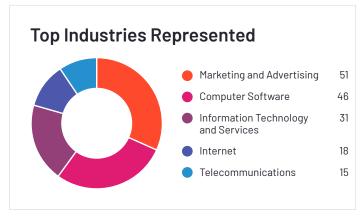


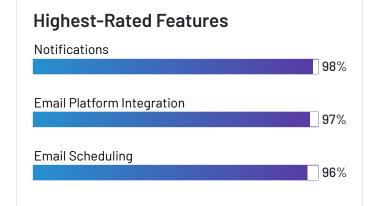
Playbooks

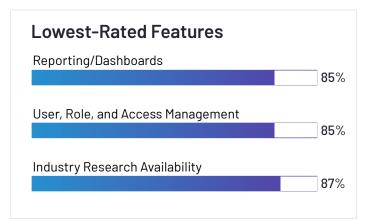


Playbooks has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Playbooks at a rate of 89%. Playbooks is included in the following categories under the Sales Acceleration family of categories: Email Tracking, Outbound Call Tracking, Sales Engagement.











Ownership Xant



HQ Location Provo, UT



Year Founded 2004



Employees (Listed On Linkedin™)
300



Company Website xant.ai



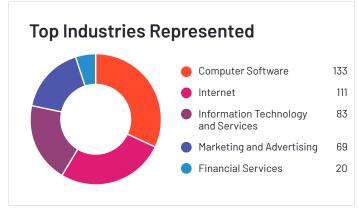


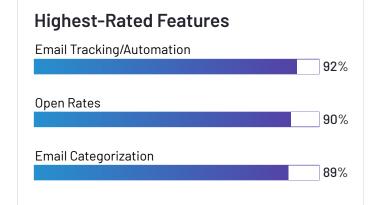
Yesware

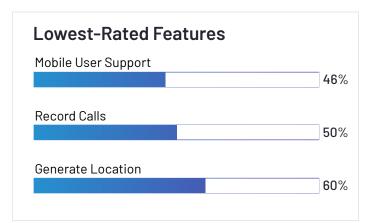


Yesware has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 83% of users believe it is headed in the right direction, and users said they would be likely to recommend Yesware at a rate of 88%. Yesware is included in the following categories under the Sales Acceleration family of categories: Email Tracking, Sales Engagement.











Ownership Yesware, Inc.



HQ Location Boston, MA



Year Founded 2010



Employees (Listed On Linkedin™)



Company Website www.yesware.com

13

81



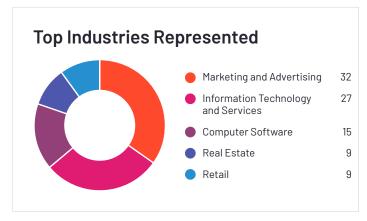


Nimble

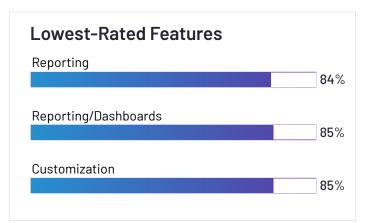


Nimble has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 94% of users believe it is headed in the right direction, and users said they would be likely to recommend Nimble at a rate of 90%. Nimble is included in the following categories under the Sales Acceleration family of categories: Email Tracking.











Ownership Nimble



HQ Location Santa Monica, CA



Year Founded 2008



Linkedin™) 43



Employees (Listed On



Company Website www.nimble.com

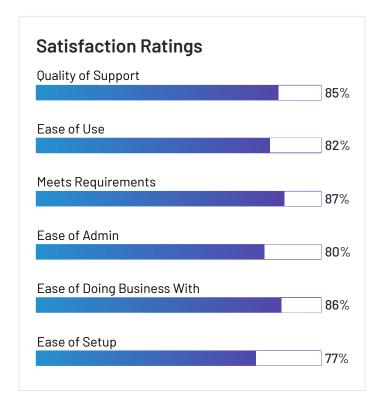


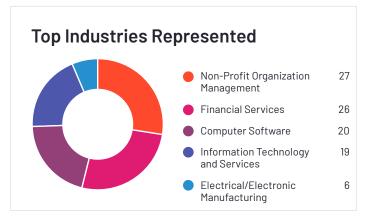


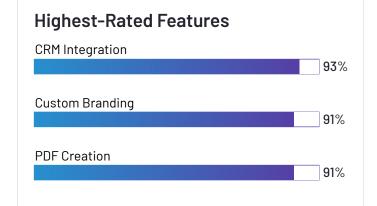
Nintex Drawloop DocGen for Salesforce

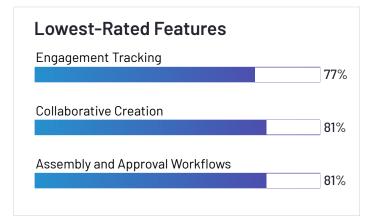


Nintex Drawloop DocGen for Salesforce has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 79% of users believe it is headed in the right direction, and users said they would be likely to recommend Nintex Drawloop DocGen for Salesforce at a rate of 83%. Nintex Drawloop DocGen for Salesforce is included in the following categories under the Sales Acceleration family of categories: Salesforce CRM Document Generation.











OwnershipNintex



HQ Location Bellevue, WA



Year Founded 2006



Employees (Listed On Linkedin™)
609



Company Website www.nintex.com



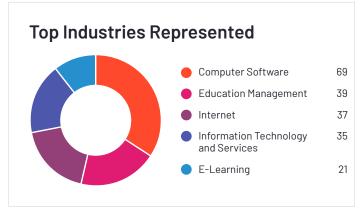


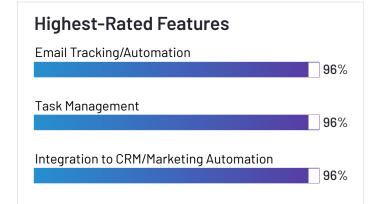
Groove

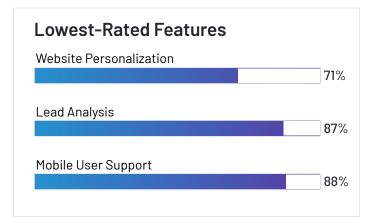


Groove has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 96% of users believe it is headed in the right direction, and users said they would be likely to recommend Groove at a rate of 94%. Groove is included in the following categories under the Sales Acceleration family of categories: Email Tracking, Outbound Call Tracking, Sales Engagement.











OwnershipGroove



HQ LocationSan Francisco, CA



Year Founded 2013



Employees (Listed On Linkedin™)
50



Company Website www.groove.co



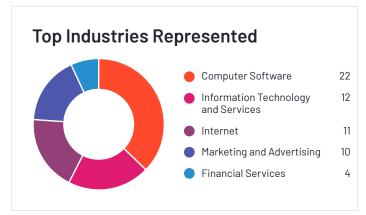


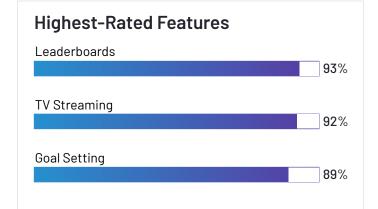
Hoopla

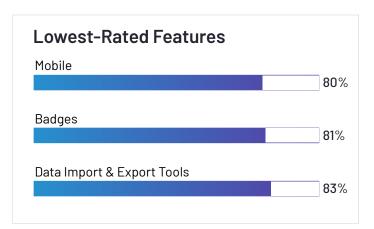


Hoopla has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 79% of users believe it is headed in the right direction, and users said they would be likely to recommend Hoopla at a rate of 86%. Hoopla is included in the following categories under the Sales Acceleration family of categories: Sales Performance Management.











Ownership Hoopla



HQ Location San Jose, CA



Year Founded 2010



Employees (Listed On Linkedin™)
24



Company Website hoopla.net



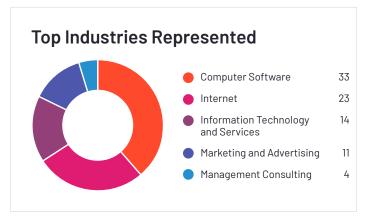


Showpad Coach

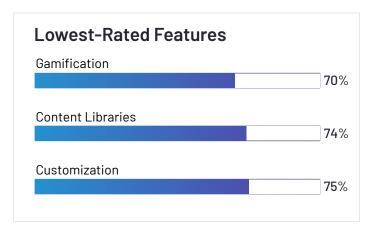


Showpad Coach has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 90% of users believe it is headed in the right direction, and users said they would be likely to recommend Showpad Coach at a rate of 89%. Showpad Coach is included in the following categories under the Sales Acceleration family of categories: Sales Training and Onboarding, Sales Performance Management, Sales Coaching.











Ownership Showpad



HQ Location Ghent, Belgium



Year Founded 2011



Employees (Listed On Linkedin™) 474



Company Website www.showpad.com



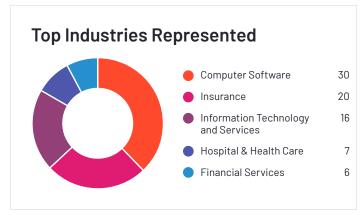
BRAINSHARK

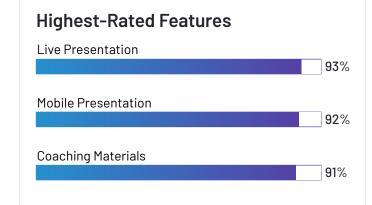
Brainshark

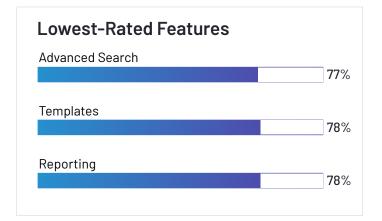


Brainshark has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 78% of users believe it is headed in the right direction, and users said they would be likely to recommend Brainshark at a rate of 84%. Brainshark is included in the following categories under the Sales Acceleration family of categories: Sales Enablement, Sales Coaching, Sales Training and Onboarding.











Ownership Brainshark



HQ Location Waltham, MA



Year Founded 1999



Employees (Listed On Linkedin™)



Company Website www.brainshark.com

244



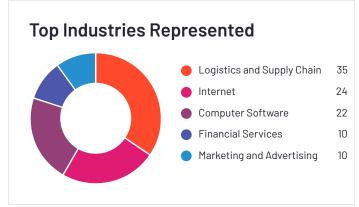
@mbition

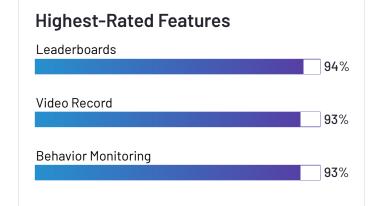
Ambition

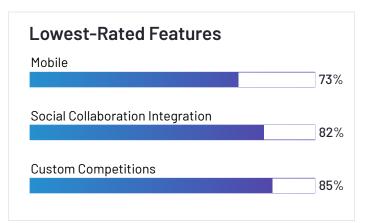


Ambition has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 91% of users believe it is headed in the right direction, and users said they would be likely to recommend Ambition at a rate of 89%. Ambition is included in the following categories under the Sales Acceleration family of categories: Sales Coaching, Sales Performance Management.











Ownership
Ambition



HQ Location Chattanooga, TN



Year Founded 2013



Employees (Listed On Linkedin™)
43



Company Website ambition.com



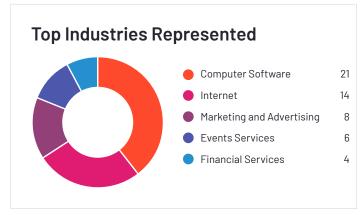


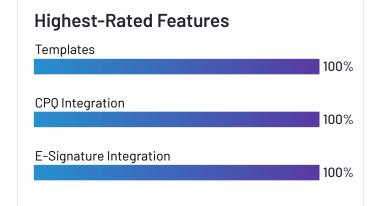
DocSend

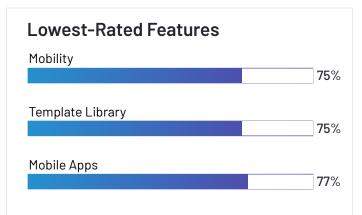


DocSend has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 92% of users believe it is headed in the right direction, and users said they would be likely to recommend DocSend at a rate of 95%. DocSend is included in the following categories under the Sales Acceleration family of categories: Sales Enablement.



















Ownership DocSend

HQ LocationSan Francisco, CA

Year Founded 2013

Employees (Listed On Linkedin™)

inkedin™) 43 Company Website www.docsend.com

21



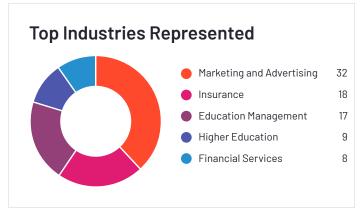


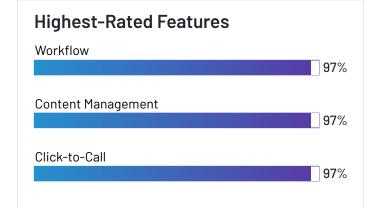
VanillaSoft

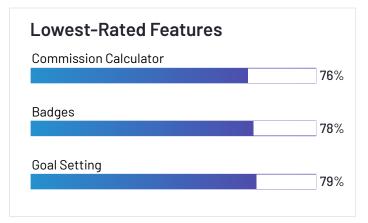


VanillaSoft has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 91% of users believe it is headed in the right direction, and users said they would be likely to recommend VanillaSoft at a rate of 90%. VanillaSoft $\,$ is included in the following categories under the Sales Acceleration family of categories: Sales Performance Management, Outbound Call Tracking, Sales Engagement.











VanillaSoft

Ownership



HQ Location Plano, TX



Year Founded 2005



Employees (Listed On Linkedin™) 57



Company Website www.vanillasoft.com



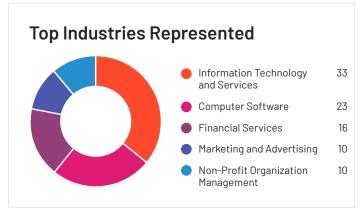


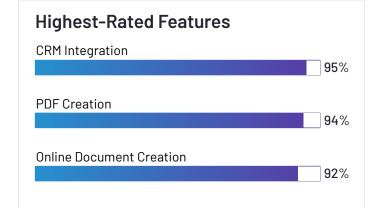
Conga Document Generation

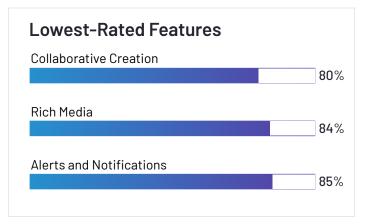


Conga Document Generation has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 85% of users believe it is headed in the right direction, and users said they would be likely to recommend Conga Document Generation at a rate of 88%. Conga Document Generation is included in the following categories under the Sales Acceleration family of categories: Salesforce CRM Document Generation.











Ownership Conga



HQ LocationBroomfield, CO



Year Founded 2006



Employees (Listed On Linkedin™) 571



Company Website conga.com



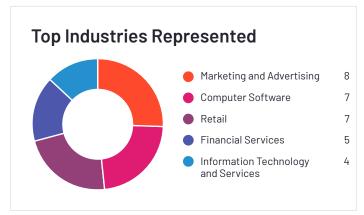


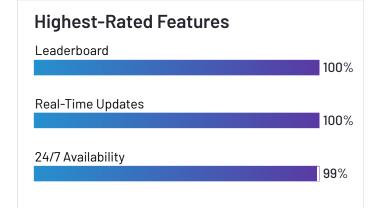
Lessonly

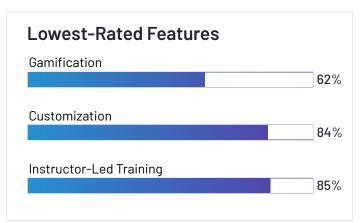


Lessonly has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 96% of users believe it is headed in the right direction, and users said they would be likely to recommend Lessonly at a rate of 95%. Lessonly is included in the following categories under the Sales Acceleration family of categories: Sales Training and Onboarding, Sales Coaching.



















Ownership Lessonly

HQ Location Indianapolis, IN

Year Founded 2012

Employees (Listed On Linkedin™)

151

Company Website www.lessonly.com



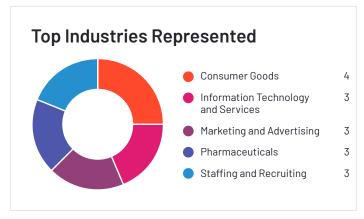


Mediafly

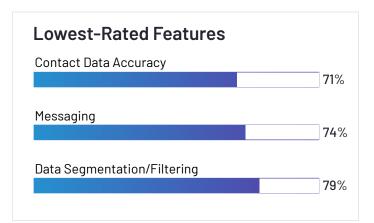


Mediafly has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 95% of users believe it is headed in the right direction, and users said they would be likely to recommend Mediafly at a rate of 91%. Mediafly is included in the following categories under the Sales Acceleration family of categories: Sales Enablement.











Mediafly, Inc



HQ Location Chicago, IL



Year Founded 2006



Employees (Listed On Linkedin™)
90



Company Website www.mediafly.com



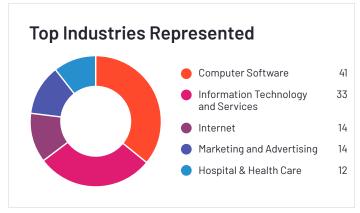
n level**eleven**

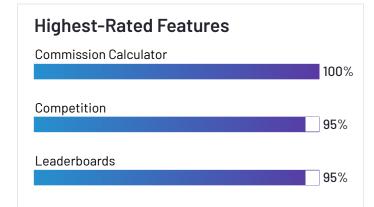
LevelEleven

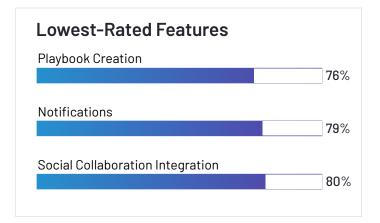


LevelEleven has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 91% of users believe it is headed in the right direction, and users said they would be likely to recommend LevelEleven at a rate of 89%. LevelEleven is included in the following categories under the Sales Acceleration family of categories: Sales Performance Management, Sales Coaching.

















Ownership LevelEleven **HQ Location**Detroit, MI

Year Founded 2012

Employees (Listed On Linkedin™)

inkedin™) leve

Company Website leveleleven.com



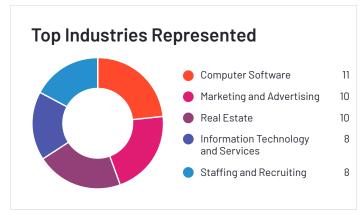


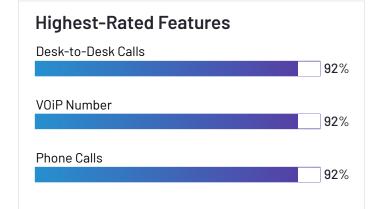
Dialpad Talk

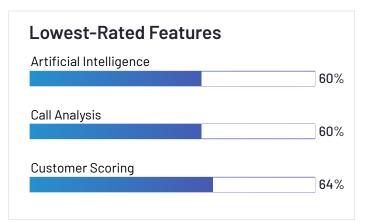


Dialpad Talk has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 82% of users believe it is headed in the right direction, and users said they would be likely to recommend Dialpad Talk at a rate of 82%. Dialpad Talk is included in the following categories under the Sales Acceleration family of categories: Outbound Call Tracking.











OwnershipDialpad



HQ LocationSan Francisco, CA



Year Founded 2014



Employees (Listed On Linkedin™) 482



Company Website Dialpad.com



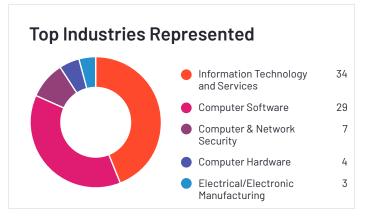


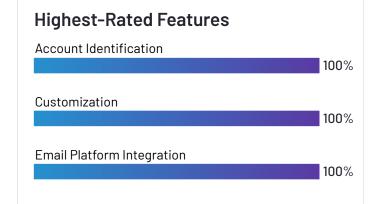
ConnectLeader

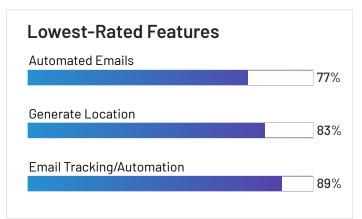


ConnectLeader has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 94% of users believe it is headed in the right direction, and users said they would be likely to recommend ConnectLeader at a rate of 93%. ConnectLeader is included in the following categories under the Sales Acceleration family of categories: Email Tracking, Outbound Call Tracking, Sales Engagement.











Ownership ConnectLeader LLC



HQ Location Salem, NH



Year Founded N/A



Employees (Listed On Linkedin™) 70



Company Website www.connectleader.com



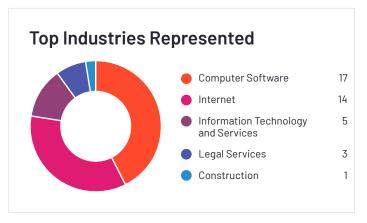


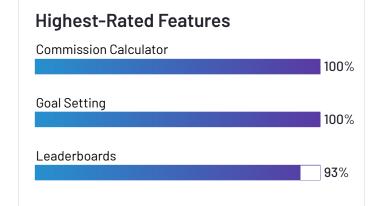
Datahug

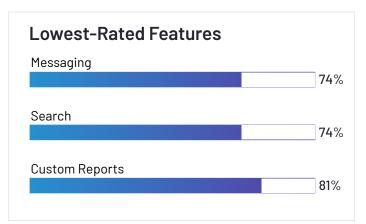


Datahug has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 98% of users believe it is headed in the right direction, and users said they would be likely to recommend Datahug at a rate of 89%. Datahug is included in the following categories under the Sales Acceleration family of categories: Sales Performance Management.















HQ LocationWalldorf, Germany



Year Founded 1972



Employees (Listed On Linkedin™) 128,617



Company Website www.sap.com



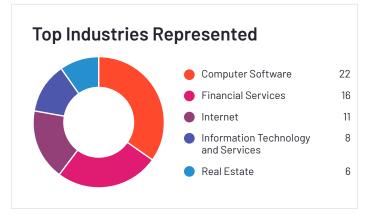


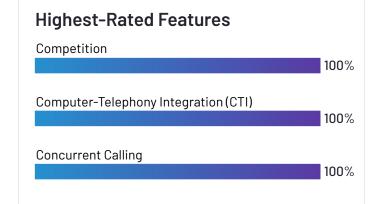
RingDNA

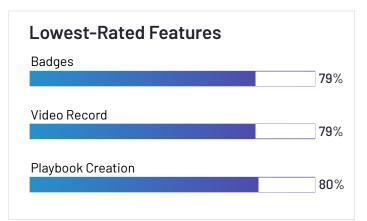


RingDNA has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 93% of users believe it is headed in the right direction, and users said they would be likely to recommend RingDNA at a rate of 90%. RingDNA is included in the following categories under the Sales Acceleration family of categories: Conversation Intelligence, Sales Performance Management, Outbound Call Tracking, Sales Coaching.











Ownership RingDNA



HQ LocationLos Angeles, CA



Year Founded 2012



Employees (Listed On Linkedin™)
61



Company Website www.ringdna.com



CLEARSLIDE

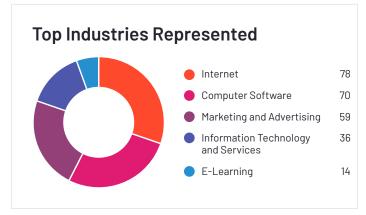
ClearSlide

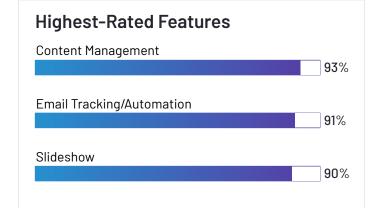
429 reviews

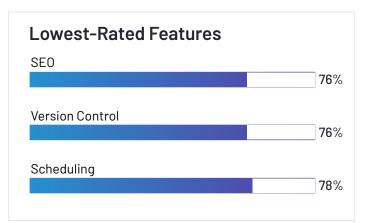
ClearSlide has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 75% of users believe it is headed in the right direction, and users said they would be likely to recommend ClearSlide at a rate of 82%. ClearSlide is included in the following categories under the Sales Acceleration family of categories: Email Tracking, Sales Enablement, Sales Engagement.



2019









OwnershipCorel Corporation



HQ Location Ottawa, Canada



Year Founded 1985



Employees (Listed On Linkedin™)
683



Company Website www.corel.com



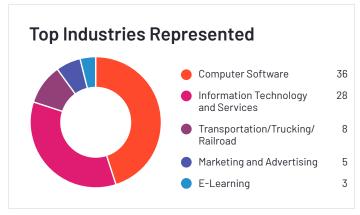
ConnectAndSell*

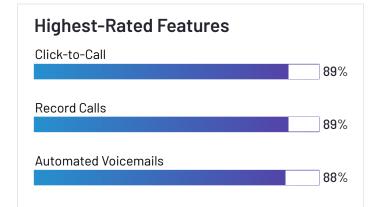
ConnectAndSell

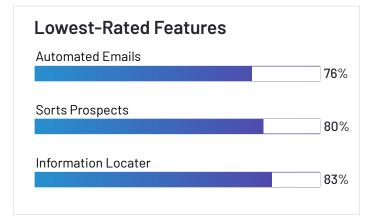


ConnectAndSell has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 88% of users believe it is headed in the right direction, and users said they would be likely to recommend ConnectAndSell at a rate of 83%. ConnectAndSell is included in the following categories under the Sales Acceleration family of categories: Outbound Call Tracking.











Ownership ConnectAndSell



HQ Location Denver, CO



Year Founded 2007



Employees (Listed On Linkedin™) 96



Company Website www.connectandsell.com



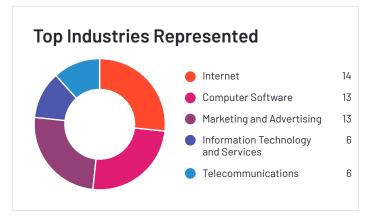


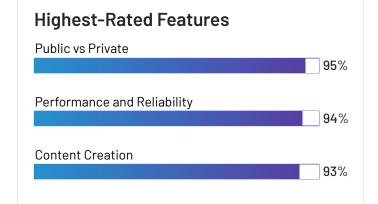
Bloomfire

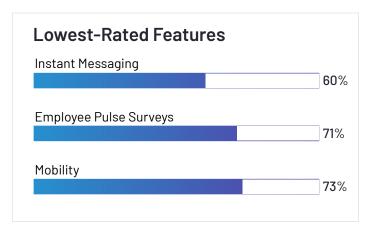


Bloomfire has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 80% of users believe it is headed in the right direction, and users said they would be likely to recommend Bloomfire at a rate of 87%. Bloomfire is included in the following categories under the Sales Acceleration family of categories: Sales Enablement.











Ownership Bloomfire



HQ Location Austin, TX



Year Founded 2010



Employees (Listed On Linkedin™)



Company Website www.bloomfire.com

58



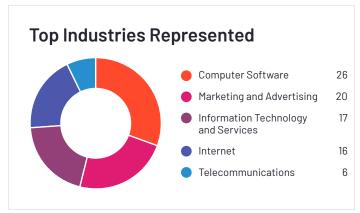


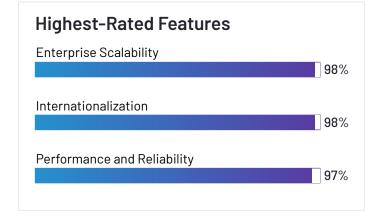
Clearbit

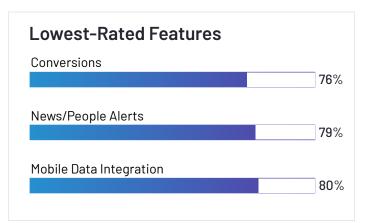


Clearbit has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 83% of users believe it is headed in the right direction, and users said they would be likely to recommend Clearbit at a rate of 88%. Clearbit is included in the following categories under the Sales Acceleration family of categories: Sales Engagement.











OwnershipClearbit



HQ LocationSan Francisco, CA



Year Founded 2014



Employees (Listed On Linkedin™)
97



Company Website clearbit.com



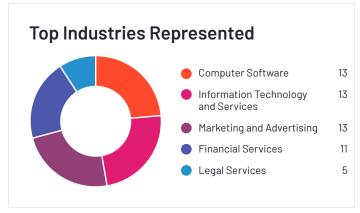


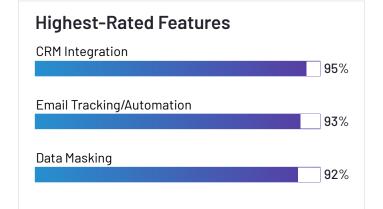
SmartCloud Connect

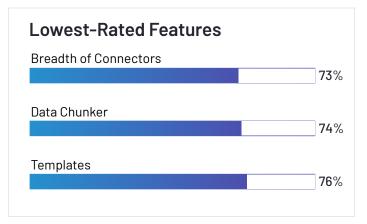


SmartCloud Connect has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 92% of users believe it is headed in the right direction, and users said they would be likely to recommend SmartCloud Connect at a rate of 88%. SmartCloud Connect is included in the following categories under the Sales Acceleration family of categories: Email Tracking, Sales Engagement.











Ownership Invisible



HQ LocationMountain View, CA



Year Founded 2005



Employees (Listed On Linkedin™)
95



Company Website www.invisible.io



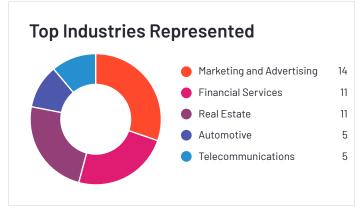


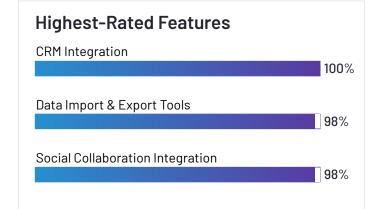
Spinify

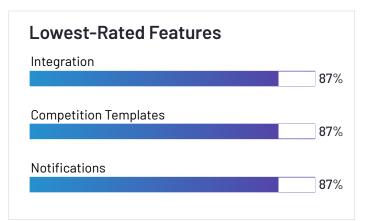


Spinify has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 90% of users believe it is headed in the right direction, and users said they would be likely to recommend Spinify at a rate of 88%. Spinify is included in the following categories under the Sales Acceleration family of categories: Sales Performance Management.











Ownership Spinify



HQ Location Phillip ACT, Australia



Year Founded 2016



Employees (Listed On Linkedin™) 5



Company Website spinify.com



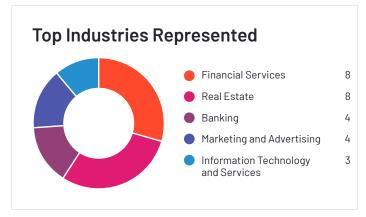


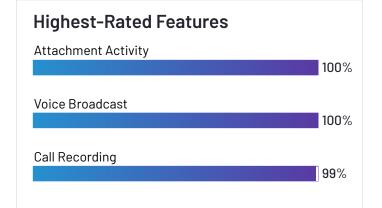
PhoneBurner

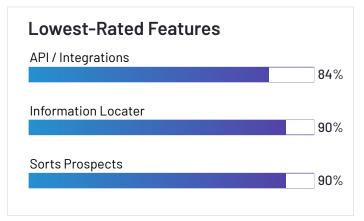


PhoneBurner has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 98% of users believe it is headed in the right direction, and users said they would be likely to recommend PhoneBurner at a rate of 93%. PhoneBurner is included in the following categories under the Sales Acceleration family of categories: Email Tracking, Outbound Call Tracking.











OwnershipPhoneBurner, Inc.



HQ Location Ladera Ranch, CA



Year Founded 2008



Employees (Listed On Linkedin™)



Company Website www.phoneburner.com

32

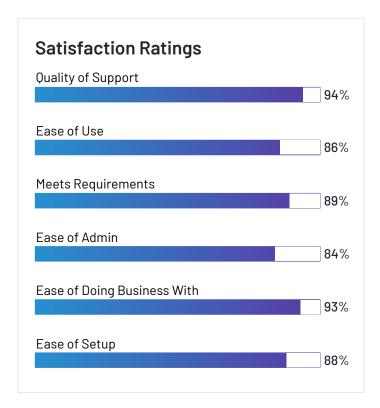


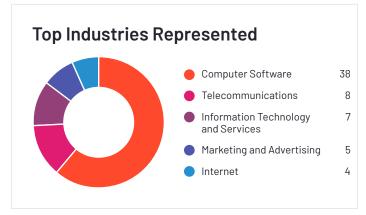
SALESHOOD

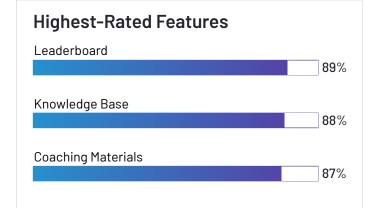
SalesHood

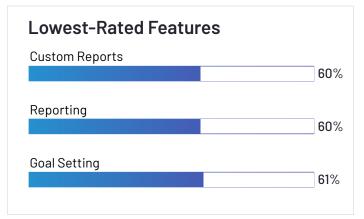


SalesHood has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 92% of users believe it is headed in the right direction, and users said they would be likely to recommend SalesHood at a rate of 90%. SalesHood is included in the following categories under the Sales Acceleration family of categories: Sales Enablement, Sales Performance Management, Sales Training and Onboarding.











SalesHood Inc

Ownership



HQ LocationSan Francisco, CA



Year Founded 2013



Employees (Listed On Linkedin™)
50



Company Website www.saleshood.com



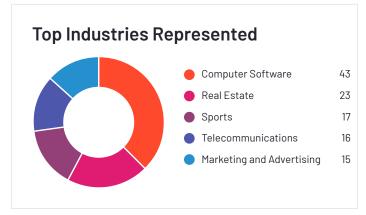
🕡 leveljump

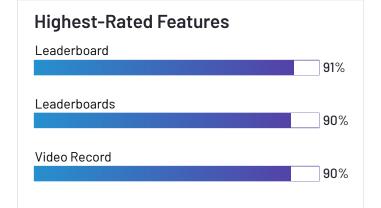
LevelJump

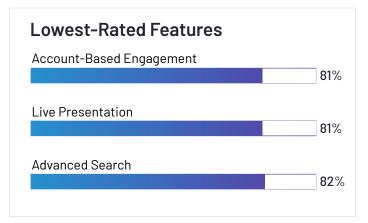


LevelJump has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 82% of users believe it is headed in the right direction, and users said they would be likely to recommend LevelJump at a rate of 86%. LevelJump is included in the following categories under the Sales Acceleration family of categories: Sales Coaching, Sales Enablement, Sales Performance Management, Sales Training and Onboarding.











Ownership LevelJump Software



HQ Location Toronto, Canada



Year Founded 2014



Employees (Listed On Linkedin™) 13



Company Website www.leveljumpsoftware.com



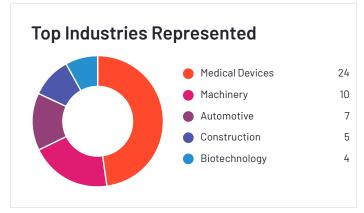
mdus

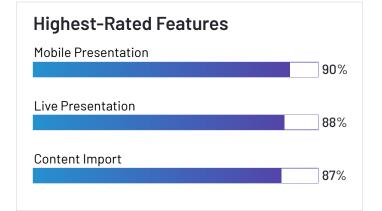
Modus

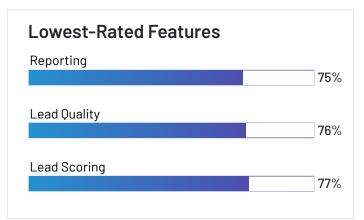


Modus has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 88% of users believe it is headed in the right direction, and users said they would be likely to recommend Modus at a rate of 85%. Modus is included in the following categories under the Sales Acceleration family of categories: Sales Enablement.











OwnershipModus Engagement



HQ LocationMinneapolis, MN



Year Founded 2013



Employees (Listed On Linkedin™)
46



Company Website gomodus.com



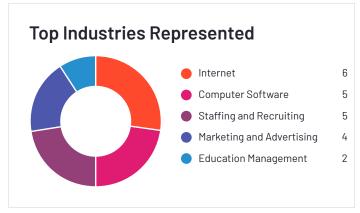


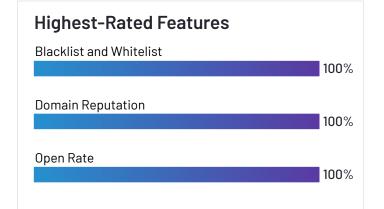
Interseller

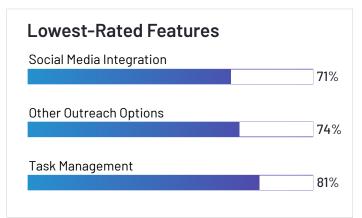


Interseller has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 98% of users believe it is headed in the right direction, and users said they would be likely to recommend Interseller at a rate of 93%. Interseller is included in the following categories under the Sales Acceleration family of categories: Email Marketing, Sales Engagement.











Ownership Interseller



HQ Location Newport Beach, CA



Year Founded 1998



Employees (Listed On Linkedin™)



Company Website www.interseller.io

3



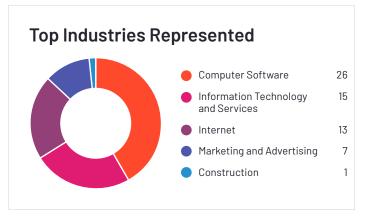


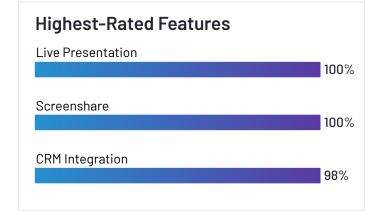
Dooly

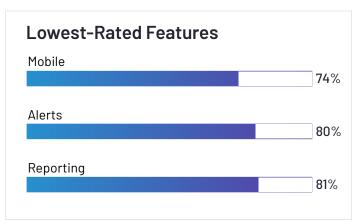


Dooly has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 94% of users believe it is headed in the right direction, and users said they would be likely to recommend Dooly at a rate of 95%. Dooly is included in the following categories under the Sales Acceleration family of categories: Sales Enablement, Sales Engagement.











Dooly



HQ Location Vancouver, Canada



Year Founded 2016



Employees (Listed On Linkedin™)
13



Company Website www.dooly.ai



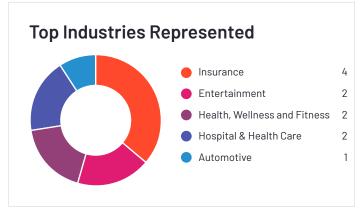


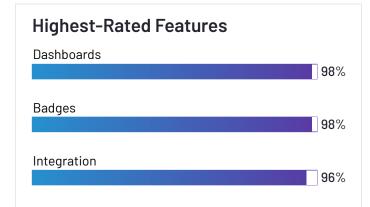
SalesScreen

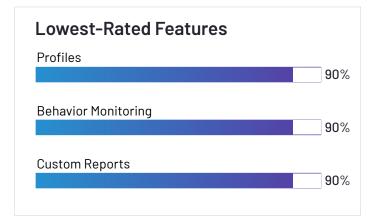


SalesScreen has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users believe it is headed in the right direction, and users said they would be likely to recommend SalesScreen at a rate of 98%. SalesScreen is included in the following categories under the Sales Acceleration family of categories: Sales Performance Management.











Dogu AS



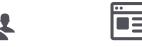
HQ Location Trondheim, Norway



Year Founded 2011



Employees (Listed On Linkedin™)
25



Company Website www.dogu.io



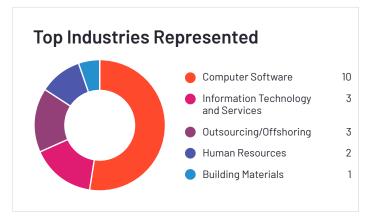


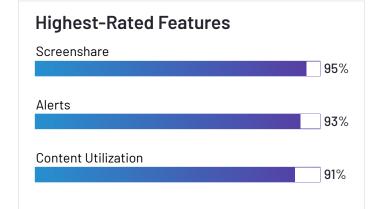
Consensus

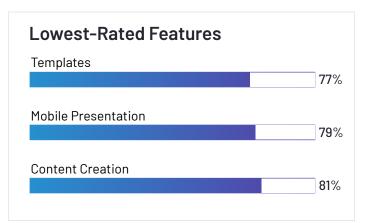


Consensus has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 83% of users believe it is headed in the right direction, and users said they would be likely to recommend Consensus at a rate of 90%. Consensus is included in the following categories under the Sales Acceleration family of categories: Sales Enablement.











Consensus

Ownership



HQ Location Orem, UT



Year Founded 2013



Employees (Listed On Linkedin™)
40



Company Website demochimp.com



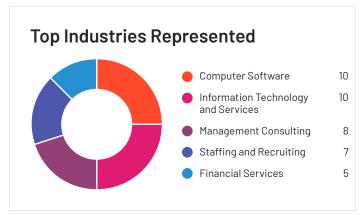
⊚ebsta

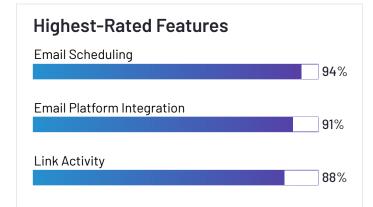
Ebsta Inbox

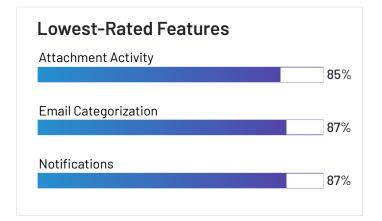


Ebsta Inbox has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 86% of users believe it is headed in the right direction, and users said they would be likely to recommend Ebsta Inbox at a rate of 92%. Ebsta Inbox is included in the following categories under the Sales Acceleration family of categories: Email Tracking, Sales Enablement, Sales Engagement.

















Ownership Ebsta

HQ Location London, United Kingdom

Year Founded 2012

Employees (Listed On Linkedin™) 45

.isted On Company Website n™) ebsta.com



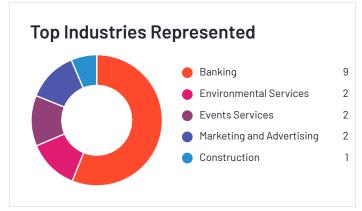


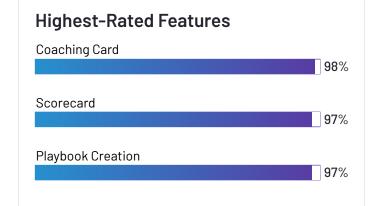
Xvoyant

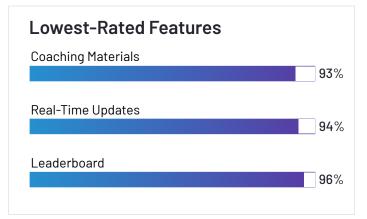


Xvoyant has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 94% of users believe it is headed in the right direction, and users said they would be likely to recommend Xvoyant at a rate of 98%. Xvoyant is included in the following categories under the Sales Acceleration family of categories: Sales Performance Management, Sales Coaching.











Xvoyant



HQ Location West Jordan, UT



Year Founded 2016



Employees (Listed On Linkedin™)



Company Website www.xvoyant.com

19



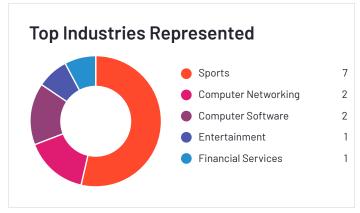


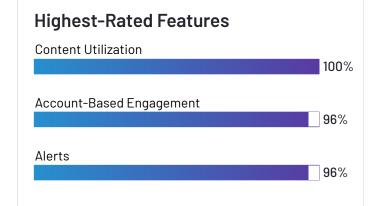
OneMob

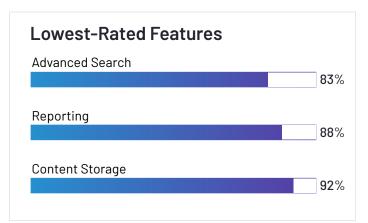


OneMob has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users believe it is headed in the right direction, and users said they would be likely to recommend OneMob at a rate of 95%. OneMob is included in the following categories under the Sales Acceleration family of categories: Sales Enablement.



















Ownership OneMob **HQ Location**San Francisco, CA

Year Founded 2014

Employees (Listed On Linkedin™)
29

Company Website www.onemob.com



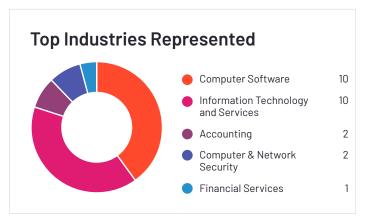


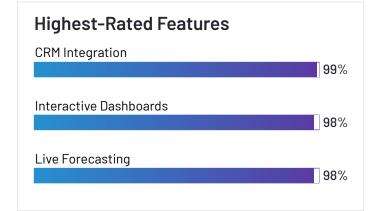
Olono

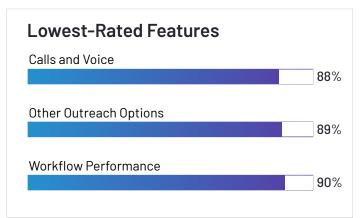


Olono has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 96% of users believe it is headed in the right direction, and users said they would be likely to recommend Olono at a rate of 98%. Olono is included in the following categories under the Sales Acceleration family of categories: Sales Engagement.













222

Ownership Olono **HQ Location**Austin,TX

Year Founded 2016

Employees (Listed On Linkedin™) 26

n Company Website www.olono.ai



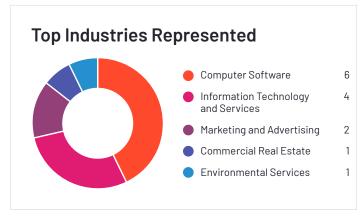
Opensense

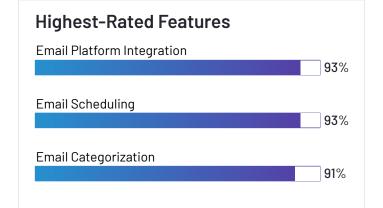
Opensense

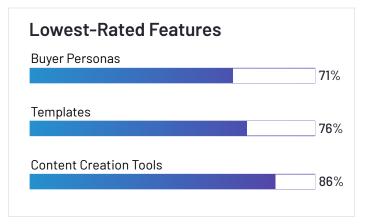


Opensense has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Opensense at a rate of 95%. Opensense is included in the following categories under the Sales Acceleration family of categories: Email Tracking.











Ownership Opensense (formerly SenderGen)



HQ Location San Francisco, CA



Year Founded 2013



Employees (Listed On Linkedin™) 21



Company Website

www.opensense.com



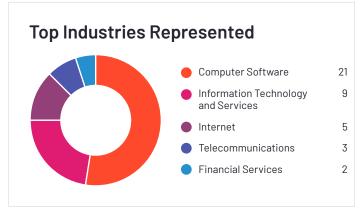


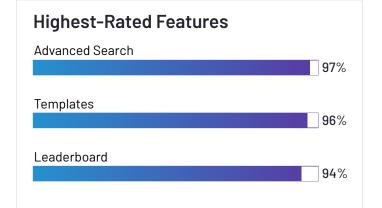
Komiko

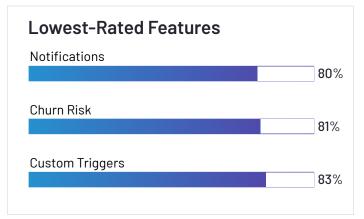


Komiko has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 89% of users believe it is headed in the right direction, and users said they would be likely to recommend Komiko at a rate of 84%. Komiko is included in the following categories under the Sales Acceleration family of categories: Sales Enablement, Email Tracking, Sales Coaching.











Ownership Komiko



HQ Location Redmond, WA



Year Founded 2015



Employees (Listed On Linkedin™)



Company Website www.komiko.com

10



Additional Data for Sales Acceleration Tools in the Salesforce Ecosystem

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method		
	Cloud	On- Premises	Avg. Months to Go Live	In-House Team	Vendor Services Team	Third-Party Consultant
Highspot	77%	23%	1.4	89%	11%	0%
Seismic	85%	15%	4.1	71%	28%	2%
Showpad Content	60%	40%	1.9	93%	5%	2%
Guru	84%	16%	0.8	100%	0%	0%
Playbooks	56%	44%	1.7	72%	25%	3%
Yesware	67%	33%	0.4	97%	3%	0%
Nimble	56%	44%	1.4	91%	9%	0%
Nintex Drawloop DocGen® for Salesforce	76%	24%	1.6	68%	12%	20%
Groove	63%	37%	0.6	84%	15%	2%
Hoopla	67%	33%	0.6	81%	17%	3%
Showpad Coach	76%	24%	1.4	97%	3%	0%
Brainshark	70%	30%	3.3	79%	20%	0%
Ambition	78%	22%	1.6	89%	11%	0%
DocSend	72%	28%	N/A	96%	4%	0%
VanillaSoft	54%	46%	0.7	88%	10%	2%
Conga Document Generation	83%	17%	1.4	74%	10%	16%
Lessonly	72%	28%	1.3	93%	7%	0%
Mediafly	73%	27%	2.8	60%	40%	0%

 $(Additional\ Data\ for\ Sales\ Acceleration\ Tools\ in\ the\ Sales force\ Ecosystem\ continues\ on\ next\ page)$

^{*}N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.



Additional Data for Sales Acceleration Tools in the Salesforce Ecosystem (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method		
	Cloud	On- Premises	Avg. Months to Go Live	In-House Team	Vendor Services Team	Third-Party Consultant
LevelEleven	83%	17%	0.9	85%	14%	1%
Dialpad Talk	67%	33%	0.9	95%	2%	2%
ConnectLeader	65%	35%	0.4	87%	7%	7%
Datahug	84%	16%	0.5	86%	14%	0%
RingDNA	82%	18%	0.4	85%	13%	3%
ClearSlide	79%	21%	1.3	81%	17%	1%
ConnectAndSell	78%	22%	0.7	79%	21%	0%
Bloomfire	79%	21%	1.2	90%	8%	2%
Clearbit	62%	38%	0.7	97%	3%	0%
SmartCloud Connect	74%	26%	1.9	90%	8%	3%
Spinify	63%	37%	1.9	84%	13%	3%
PhoneBurner	71%	29%	0.2	93%	7%	0%
SalesHood	98%	2%	0.8	93%	8%	0%
LevelJump	83%	17%	1	89%	8%	3%
Modus	67%	33%	3.1	93%	7%	0%
Interseller	71%	29%	N/A	93%	7%	0%
Dooly	100%	0%	N/A	100%	0%	0%
SalesScreen	60%	40%	0.7	60%	40%	0%

 $(Additional\ Data\ for\ Sales\ Acceleration\ Tools\ in\ the\ Sales force\ Ecosystem\ continues\ on\ next\ page)$

^{*}N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.



Additional Data for Sales Acceleration Tools in the Salesforce Ecosystem (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method		
	Cloud	On- Premises	Avg. Months to Go Live	In-House Team	Vendor Services Team	Third-Party Consultant
Consensus	90%	10%	1.4	86%	14%	0%
Ebsta Inbox	75%	25%	0.6	100%	0%	0%
Xvoyant	50%	50%	5.6	75%	25%	0%
OneMob	33%	67%	N/A	67%	33%	0%
Olono	89%	11%	1.3	83%	17%	0%
Opensense	64%	36%	1.5	100%	0%	0%
Komiko	81%	19%	0.6	90%	5%	5%

^{*}N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.



Grid® Methodology

Grid® Rating Methodology

The Grid® represents the democratic voice of real software users, rather than the subjective opinion of one analyst. G2 rates products from the Sales Acceleration family of categories algorithmically based on data sourced from product reviews shared by G2 users and data aggregated from online sources and social networks.

Technology buyers can use the Grid[®] to help them quickly select the best products for their businesses and to find peers with similar experiences. For vendors, media, investors, and analysts, the Grid[®] provides benchmarks for product comparison and market trend analysis.

Grid® Scoring Methodology

G2 rates products and vendors based on reviews gathered from our user community, as well as data aggregated from online sources and social networks. We apply a unique algorithm (v3.0) to this data to calculate the Satisfaction and Market Presence scores in real time. The Grid® Report for Sales Acceleration Tools in the Salesforce Ecosystem | Fall 2019 is based on scores calculated using the G2 algorithm v3.0 from reviews collected through September 04, 2019. The report represents an aggregate of scores received for each product across all Sales Acceleration subcategories in which they appear. To learn more about the categories in this space, please visit the Sales Acceleration page.

Only sales acceleration products which offer an app in the Salesforce AppExchange have been included in this report.

Satisfaction

The Satisfaction rating is affected by the following:

- Customer satisfaction with end user-focused product attributes based on user reviews
- Popularity and statistical significance based on the number of reviews received by G2
- Quality of reviews received (reviews that are more thoroughly completed will be weighted more heavily)
- Age of reviews (more-recent reviews provide relevant and up-to-date information that is reflective of the current state of a product)
- Customers' satisfaction with administration-specific product attributes based on user reviews
- Overall customer satisfaction and Net Promoter Score® (NPS) based on ratings by G2 users

Note: Each product's Satisfaction score is calculated as the weighted average of their category-specific scores and weighted review counts.

(Grid® Methodology continues on next page)

^{**} Net Promoter, Net Promoter System, Net Promoter Score, NPS and the NPS-related emoticons are registered trademarks of Bain & Company, Inc., Fred Reichheld and Satmetrix Systems, Inc.



Grid® Methodology (continued)

Market Presence

The Market Presence score is affected by the following:

- Market presence is a combination of 15 metrics from G2's reviews, publicly available information, and third-party sources
- ▶ Both the software vendors and the individual products are measured on various criteria. The criteria are listed in order of importance. Products metric receive greater weight than vendor metrics

Criteria	Measured For		Metrics
	Product	Vendor	
Number of Employees	✓	✓	Employee Count (based on social networks and public sources)
Reviews	√		Review Count (weighted by recency)
Web Presence	✓	✓	
Social Presence	✓	✓	
Growth	✓	✓	Employee Growth, Web Presence Growth
Vendor Age		✓	
Employee Satisfaction and Engagement		✓	

- Each input is normalized by category and segment. This means that scores are relative to other products in the category/segment and may change from segment to segment
- ▶ The scores are then scaled from 0-100

Grid® Categorization Methodology

Making G2 research relevant and easy for people to use as they evaluate and select business software products is one of our most important goals. In support of that goal, organizing products and software companies in a well-defined structure that makes capturing, evaluating, and displaying reviews and other research in an orderly manner is a critical part of the research process.

To manage the process of categorizing the software products and the related reviews in the G2 community, G2 follows a publicly available categorization methodology. All products appearing on the Grid® have passed through G2's categorization methodology and meet G2's category standards.

Many terms that appear regularly across G2 and are used to aid in product categorization warrant a definition to facilitate buyer understanding. These terms may be included within reviews from the G2 community or in executive summaries for products included on the Grid[®]. A list of standard definitions is available to G2 users to eliminate confusion and ease the buying process.

(Grid® Methodology continues on next page)



Grid® Methodology (continued)

Rating Changes and Dynamics

The ratings in this report are based on a snapshot of the user reviews and social data collected by G2 up through September 04, 2019. The ratings may change as the products are further developed, the vendors grow, and as additional opinions are shared by users. G2 updates the ratings on its website in real time as additional data is received, and this report will be updated as significant data is received. By improving their products and support and/or by having more satisfied customer voices heard, Contenders may become Leaders and Niche vendors may become High Performers.

Trust

Keeping our ratings unbiased is our top priority. We require the use of a LinkedIn account or verified business email address to validate a G2 user's identity and employer. We also validate users by partnering with vendors and organizations to securely authenticate users through select platforms. We do not allow users to review their current or former employers' products, or those of their employers' competitors. Additionally, all reviews are manually checked by our team after our algorithm filters out reviews that don't meet our submission requirements. All reviews must pass our moderation process before they are published.

Our G2 staff does not add any subjective input to the ratings, which are determined algorithmically based on data aggregated from publicly available online sources and social networks. Vendors cannot influence their ratings by spending time or money with us. Only the opinion of real users and data from public sources factor into the ratings.

Grid® Inclusion Criteria

The Sales Acceleration Grid® combines products from all of its subcategories into a single report. The report features products from any subcategory of Sales Acceleration with at least 10 reviews from real users of the product. Inviting other users, such as colleagues and peers, to join G2 and share authentic product reviews will accelerate this process.

If a product is not yet listed on G2 and it fits the market definition of one of the subcategories, then users are encouraged to suggest its addition to one of the subcategories of Sales Acceleration category.

Product Profiles

Product profiles and detailed charts are included for Leaders and High Performers.